

Service Date: May 26, 1998

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

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IN THE MATTER of the Investigation)	UTILITY DIVISION
of the Commission Implementation of a)	DOCKET NO. D97.9.167
Forward Looking Universal Service)	
Cost Model.)	ORDER NO. 6015b

FINAL ORDER

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I. BACKGROUND

A. Introduction

1. On May 8, 1997, the Federal Communications Commission (FCC) released a Report and Order in CC Docket No. 96-45 (Universal Service Order) pursuant to § 254 of the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (Feb. 8, 1996) (the "1996 Act"). The FCC's Universal Service Order requested that states elect by August 15, 1997, whether they would conduct their own forward-looking economic cost studies for the purpose of determining federal universal service support for non-rural eligible carriers. The Montana Public Service Commission (Commission) initiated this Docket in September 1997 to determine an appropriate cost model for federal universal service purposes, after notifying the FCC prior to the deadline that it intended to choose its own cost model rather than adopt the FCC's model. The original deadline for states to submit a cost model to the FCC was February 6, 1998; the FCC extended this deadline to April 24, 1998, and subsequently extended it again to May 26, 1998.

2. Intervention was granted to the following: U S WEST Communications, Inc. (U S WEST), AT&T Communications of the Mountain States, Inc. (AT&T), MCI Telecommunications Corp. (MCI), Sprint Communications Company L.P., the Montana Telephone Association (MTA), Montana Independent Telecommunications Systems (MITS), Ronan Telephone Company, Hot Springs Telephone Company, Citizens Telecommunications Company of Montana, and the Montana Consumer Counsel.

3. U S WEST submitted one of the two proposed proxy cost models presented to the Commission. U S WEST's model is the Benchmark Cost Proxy Model (BCPM). AT&T and

MCI jointly filed the Hatfield model. Both models underwent numerous changes and upgrades; the final models considered were the BCPM 3.1 and the HAI 5.0a.¹

4. The Commission conducted a hearing on March 10-11, 1998. Witnesses for U S WEST, AT&T and MCI pre-filed testimony and were available for cross-examination. No other parties presented witnesses.

B. The Telecommunications Act of 1996

5. The 1996 Act amends the Communications Act of 1934, 47 U.S.C. §§ 151 *et seq.* In the 1996 Act, Congress directed the FCC and states to establish support mechanisms "to ensure the delivery of affordable telecommunications service to all Americans, including low-income consumers, eligible schools and libraries, and rural health care providers." Universal Service Order, ¶ 1. Specifically, the Congress directed the FCC and states to devise methods to ensure that

[c]onsumers in all regions of the Nation, including low-income consumers and those in rural, insular, and high cost areas . . . have access to telecommunications and information services, including interexchange services and advanced telecommunications and information services, that are reasonably comparable to

¹The HAI 5.0a survived through numerous revisions known as the Hatfield model; the name was changed with the final revision.

those services provided in urban areas and that are available at rates that are reasonably comparable to rates charged for similar services in urban areas.

6. Congress further directed the FCC to institute and refer to a Federal-State Joint Board under 47 U.S.C. § 410(c) a proceeding to recommend changes to any of the FCC's regulations in order to implement 47 U.S.C. §§ 214(e) and 254, including a definition of services to be supported by federal universal service support. 47 U.S.C. § 254(a)(1). The Joint Board was required to make its recommendations to the FCC nine months after the date of enactment of the 1996 Act.

7. The Joint Board issued a Recommended Decision as required by the 1996 Act on November 8, 1996. *See In the Matter of Federal-State Board on Universal Service*, Recommended Decision, CC Docket No. 96-45, 12 F.C.C.R. 87 (1996). Congress further required that the FCC initiate a single proceeding to implement the Joint Board recommendations and complete its proceeding within 15 months of the effective date of the 1996 Act. Congress required the FCC to adopt rules in the universal service proceeding, including a definition of the services that are supported by the federal universal service support mechanisms and to adopt a specific timetable for implementation. 47 U.S.C. § 254(a)(2).

C. The FCC Universal Service Order

8. The FCC issued its Universal Service Order on May 8, 1997. In the Universal Service Order the FCC adopted a principle recommended by the Joint Board in addition to the six principles prescribed by Congress in § 254(b) of the 1996 Act for the "protection of the public interest, convenience, and necessity." Consistent with the Joint Board's recommendation, the FCC adopted the principles identified in § 254(b) and the additional principle of competitive

neutrality. *See* Universal Service Order, at ¶ 43. The principle of competitive neutrality includes technological neutrality. *Id.* at ¶ 49.

9. In the Universal Service Order, the FCC also defines "universal service" and what services are to be supported. *See* *Id.*, at ¶¶ 56-87. The FCC also addressed eligible carrier designation, high cost support, support for low-income consumers, subscriber line charges, carrier common line charges, administration of support mechanisms, and support for schools, libraries and health care providers. The FCC expressly did not establish a nationwide affordability rate because "a nationwide rate would ignore the vast differences within and among regions that can affect what constitutes affordable service." Universal Service Order, at ¶ 111.

10. The FCC's Universal Service Order prescribes the following ten criteria which a state-conducted study must meet in order to be approved for use in calculating federal universal service support:

1. The technology assumed in the study or model must be the least-cost, most-efficient, and reasonable technology for providing the supported services that is currently being deployed. The model must include the incumbent local exchange companies' (ILECs) wire centers as the center of the loop network; the outside plant should terminate at the ILECs' current wire centers. The loop design should not impede the provision of advanced services. Wire center line counts should equal actual ILEC wire center line counts. Average loop length should reflect the ILECs' actual average loop length.

2. Any network function or element, such as loop, switching, transport, or signaling, necessary to produce supported services must have an associated cost.

3. Only long-run, forward-looking economic costs may be included. The long-run period must be long enough that all costs may be treated as variable and avoidable. The costs must not be the embedded cost of the facilities, functions, or elements. The study or model must be based on an examination of the current cost of purchasing facilities and equipment rather than list prices.

4. The rate of return must be either the authorized federal rate of return on interstate services, currently 11.25%, or the state's prescribed rate of return for intrastate services.

5. Economic lives and future net salvage percentages used in calculating depreciation expense must be within the FCC-authorized range.

6. The cost study or model must estimate the cost of providing service for all businesses and households within a geographic area, including the provision of multi-line business services, special access, private lines, and multiple residential lines.

7. A reasonable allocation of joint and common costs must be assigned to the cost of supported services.

8. The cost study or model and all underlying data, formulae, computations, and software associated with the model must be available to all interested parties for review and comment. All underlying data should be verifiable, engineering assumptions reasonable, and outputs plausible.

9. The cost study or model must include the capability to examine and modify the critical assumptions and engineering principles.

10. The cost study or model must deaverage support calculations to the wire center serving area level at least and, if feasible, to even smaller areas such as Census Block Group, Census Block, or grid cell.

D. Senate Bill 89 Enacted by the 1997 Montana Legislature

11. The FCC also stated that the cost model must be the same model that is used by the state to determine intrastate universal service support levels pursuant to § 254(f) of the 1996 Act. The 1997 Montana Legislature passed Senate Bill 89, codified in Title 69 of the Montana Code Annotated. *See* 1997 Mont. Laws 1621. Sections 69-3-845(6) and (7), MCA (1997), provide that if the Commission chooses a cost proxy model for non-rural companies and rural companies that elect to use the model pursuant to § 69-3-845, MCA, it must use a model that:

- (a) targets support to a geographic area smaller than a wire center;
- (b) uses acceptable outside plant design and costing principles;

- (c) uses reasonable switch design and costing principles;
- (d) includes a reasonable share of the joint and common costs of the telecommunications carrier;
- (e) meets standards for documenting model logic and the sources of cost data input; and
- (f) meets reasonableness tests to ensure that model outputs are representative of costs that can be reasonably expected in the construction of a network and that the network is capable of providing telecommunications services that meet the telecommunications services quality standards of the commission and federal regulators.

The FCC's Universal Service Order allows rural carriers to use embedded costs until it determines that forward looking economic cost mechanisms account reasonably for the cost difference in rural study areas. Section 69-3-845, MCA, does not conflict with this.

12. On February 27, 1998, the FCC released a Public Notice setting forth the information it needs to determine whether a state's cost study complies with the ten criteria listed above and the format in which this information should be presented. This information is formatted according to the FCC's direction and included in appendices to this Order.

II. PROXY COST MODELS

A. Model Choices

13. The Montana Commission had two initial choices in selecting the method by which universal service funding levels would be determined. The Commission could (1) choose a proxy cost model and recommend its use for the State of Montana, or (2) elect not to choose a model, with the consequence that the FCC would then pick the model and its inputs for federal funding of universal service for Montana. The FCC would then estimate the federal universal service fund costs for Montana's non-rural carrier, U S WEST. In August 1997 the Commission

notified the FCC of its intention to choose a proxy cost model and recommend its use for Montana, and subsequently opened this Docket for that purpose.

14. If after its evaluation the FCC accepts Montana's recommended forward looking economic cost model, the FCC will use that model to develop, in part, the universal service funding level for U S WEST, Montana's non-rural carrier. If Montana's recommendation is not accepted, the FCC will determine the cost to provide universal service funding according to its forward-looking economic cost methodology. At this time, the FCC has committed to fund only 25 percent of the total universal service funding required by a state, regardless of the model selected. The FCC is presently reconsidering its decision to fund 25 percent of the total universal service funding.

15. The Montana Commission was presented two models for consideration in this docket. The Benchmark Cost Proxy Model (BCPM) 2.5, jointly sponsored by U S WEST, Sprint, Indetec, and Pacific Bell, was presented to the Commission by U S WEST on December 24, 1997. Version BCPM 3.1, using Montana specific data, was subsequently submitted on January 27, 1998. The Hatfield Model 5.0 (now called the HAI Model), sponsored by AT&T and MCI, was presented to the Commission on December 31, 1997 by AT&T. Subsequently, version 5.0a was submitted on February 13, 1998. **The FCC has reviewed both models in CC Docket No. 96-45.**

16. Proxy cost models, such as the BCPM and HAI, are designed to estimate the incremental costs of telecommunications providers without representing the costs of any particular provider. Costs are estimated using forward-looking technology, long and short run costs, and economic costs rather than accounting costs. This means that estimates should not

reflect embedded technologies and costs. Hutsell Direct, pp. 6-8. Both proxy cost models submitted incorporate certain characteristics required by the FCC. These characteristics are discussed in more detail in the model criteria section of this order.

17. The proxy cost models submitted are designed to estimate costs of providing service to geographically specific areas in order to identify high cost areas. Once high cost areas are known, universal support levels can be estimated. This high level of geographic disaggregation allows universal support funding to be appropriately directed to high cost areas. Implicit cross subsidies that have traditionally supported the universal service ideal can thereby be made explicit. Hayhurst Direct, p. 2. This allows high cost areas to maintain service and affordability as competition moves rates toward true costs.

18. Although the recommended proxy cost model initially impacts the level of the federal universal service funding for Montana's non-rural carrier, this choice has a secondary effect. This choice obligates the Commission to use the same model for any state universal service fund.

19. The BCPM and HAI have many common features, largely due to the requirements for a proper proxy cost model put forth by the FCC (discussed below). For example, both models build a hypothetical telecommunications network that provides basic voice-grade service with access to advanced services. They are to use forward-looking technology in a competitively neutral manner to estimate the support needed to provide affordable service in high-cost areas.

20. In addition, both models assume all plant is placed at a single point in time, as if the entire region is a new service area--the so-called scorched node approach. Although it is assumed that there is no existing plant, proxy cost models also assume that plant will have to be

placed through existing neighborhoods, including sidewalks, roads, and fences. Copeland Direct, p. 27. These assumptions result in cost estimates to build plant in existing conditions using current technologies.

21. Both models also use residential census data, business data, terrain information, and approximately one thousand inputs in designing their networks. The models rely heavily on preprocessing functions to construct major inputs into the model, including determining customer location and developing population groupings. In addition, both models organize plant characteristics into nine density groups, which are based on population and terrain characteristics. Copeland Direct, p. 5.

22. Although both the BCPM and HAI are designed to estimate incremental costs of providing service to all areas, there are significant differences in their methodologies, assumptions, algorithms, and **input values**. Their outputs differ markedly as a result. In order to better show these differences, a brief outline is provided below of each model, its history, methodologies, default input sources, and outputs for Montana.

B. Benchmark Cost Proxy Model (BCPM)

23. Mr. Peter Copeland presented the BCPM 3.1 on behalf of U S WEST. He testified that the BCPM has evolved considerably since its beginnings. It has undergone extensive review and revision that reflects FCC requirements, criticism by competitors, and/or suggestions made by the model sponsors. The BCPM estimates universal service funding requirements to provide affordable basic local service to high-cost areas. Copeland Direct, p. 3. It applies a uniform methodology and generic forward-looking

technology to a hypothetical network for discrete geographic areas. This allows universal service funds to be targeted to specific high-cost areas.

24. The BCPM estimates costs using a series of modules. These modules represent the various sub-systems pertinent to the design and costing of a forward looking telecommunications network. These modules include a preprocessor, outside plant, switch, transport, signaling, capital cost, operating expense, and report. Copeland Supplemental, Exhibit PBC-10, p. 20.

25. An important feature of the BCPM 3.1 is the customer location methodology in the Preprocessor Module. The Preprocessor Module formats raw input data for use by the BCPM. It identifies customer locations within wire centers and builds a grid system that estimates costs to a smaller than wire center area. It also designs the feeder plant routes used to create the distribution cable system. Copeland Supplemental, Exhibit PBC-10, p. 20.

26. Copeland explained how the BCPM locates its customers. It uses census data at the census block level and wire center boundaries provided by Business Location Research to determine customer location. Copeland Direct, p. 18. Wire centers are overlaid with microgrids, $1/200^{\text{th}}$ of a degree latitude and longitude in size. These grids are then aggregated based on cost characteristics (using terrain characteristics), line counts, and engineering constraints of Carrier Serving Areas and Distribution Areas. Copeland called the resulting dynamic grids ultimate grids.² Copeland Direct, p. 20. The household

²These grids are dynamic in the sense that their size and shape are not predetermined but vary in size depending on terrain, customer density, and engineering constraints.

27. The Outside Plant Module designs and costs the distribution cable system.

[illegible]

put into the distribution algorithms for cable design, maintaining engineering constraints.

In addition, the model allows the user to cap the maximum loop investment. This cap allows less expensive technologies to substitute for traditional phone service.⁴ Copeland Supplemental, Exhibit PBC-10, p. 47.

28. The Switch Module designs and costs the digital host, remote, and stand alone switches based on the actual in-place network. Copeland Supplemental, Exhibit PBC-10, p. 20. The BCPM 3.1 includes many improvements in this model over previous versions. It more accurately identifies the portions of investment that supports universal service by calculating switching investments in several switch functional categories. Inputs can be entered at a state-wide or wire center level. Copeland Supplemental, p. 3.

⁴ The investment cap does not assume that there exists a more cost effective method of servicing extremely long loops. Rather the assumption is that there is a point at which cost will exceed benefit in providing basic service. Hutsell Direct, p. 12.

29. The Transport Module designs and costs the SONET interoffice transport system.⁵ Copeland Supplemental, Exhibit PBC-10, p. 20. Forward-looking transport costs are developed using information on existing interoffice traffic routing relationships between switches. Individual switches on a SONET ring can have costs assigned to them based on their unique characteristics. Copeland Supplemental, Exhibit PBC-10, p. 67. Monthly costs for transport by exchange are determined.

30. The Signaling Module designs and costs a modern SS7 signaling system. Copeland Supplemental, Exhibit PBC-10, p. 20. The Signaling Cost Proxy Module provides a table of inputs for signaling investments for residence and business lines for small, medium and large companies. This is a new feature in BCPM 3.1. Previous versions of BCPM included signaling costs in the switch investment module. Copeland Supplemental, Exhibit PBC-10, p. 76.

31. The Capital Costs Module develops depreciation, rate of return, and tax factors and applies them to the investment accounts to produce the capital cost. Copeland Supplemental, Exhibit PBC-10, p. 20. The model allows different economic lives, salvage

⁵Synchronous optical network (SONET) is a set of standards for fiber optic transmission and is an example of a forward-looking technology used by the models.

values, costs of removal, tax lives, and survival curves to be applied to the major accounts separately. Copeland Supplemental, Exhibit PBC-10, p. 80.

32. The Operating Expense Module determines the annual costs of providing universal service. Copeland Supplemental, Exhibit PBC-10, p. 20. For the most part simple multipliers are applied to investment estimations to determine expense per dollar of investment or expense per access line amounts.⁶ Copeland Supplemental, Exhibit PBC-10, p. 82.

33. The Reports Module summarizes the results of the previous modules. Copeland Supplemental, Exhibit PBC-10, p. 20. Monthly costs are estimated by combining operating expenses with costing factors. The funding necessary to provide universal service support to high cost areas is then estimated given user defined benchmarks. The results are available at the grid, wire center, company, or state level. Copeland Supplemental, Exhibit PBC-10, p. 84.

34. The default inputs in BCPM 3.1 represent an industry-wide composite of current material, installation, and structure prices developed by the joint sponsors of BCPM.⁷ Copeland Supplemental, Exhibit PBC-10, p. 20. However, most of the inputs used in its calculations of universal support funding levels necessary for Montana are state specific. U S WEST changed input values in three general input areas in order to more accurately reflect U S WEST network construction costs in Montana. These input values

⁶ Access line refers to a communication path between a switch and one end-user.

⁷ Values are based on an industry-wide survey. Questionnaires were sent to U S WEST, Bell South, Nynex, GTEC, Bell Atlantic, Ameritech, Sprint, Pacific Bell, Southwestern Bell, and PTI. Copeland Direct, Exhibit PBC-2.

include (1) material and structure costs, (2) operational expense, and (3) capital cost and depreciation factors. Copeland, Direct, p. 33.

35. Copeland's supplemental testimony reports a total state average basic service per line cost of \$64.67, and a total U S WEST (non-rural) basic service per line cost of \$44.08. Copeland's supplemental exhibit PBC-8 shows a maximum statewide universal service fund of \$175,349,712⁸, and a U S WEST (non-rural) universal service fund level of \$54,054,045. At present, twenty-five percent of this fund will be funded at the federal level. The remaining portion must derive from a Montana universal service fund. Copeland Supplemental, Exhibit PBC-8, pp. 3-6.

C. Hatfield Model (HAI)

36. A summary of the history, methodologies, default input sources, and outputs for Montana are provided below.

37. Mr. Brian Pitkin of AT&T gave a brief history of the HAI. Pitkin Direct, p. 5. Seven versions of the HAI have been released since September 1996. Lent Rebuttal, p. 2. Pitkin explained that the HAI has evolved through many versions in response to FCC direction, input from state commission staffs, and ILEC criticism. It was originally designed to estimate TSLRIC costs only, but then evolved to include loop investment data. Pitkin Direct, p. 5. He asserts its methods are consistent with TELRIC principles and it estimates costs that are efficient and forward-looking.⁹ Pitkin Direct, p. 7.

⁸ This total is calculated by adding residential and business aggregate support data results reported in Exhibit PBC-8 in Copeland's supplemental testimony using a \$30 high-cost benchmark for residential lines and a \$55 high-cost benchmark for business lines.

⁹ Total Element Long Run Incremental Cost, or TELRIC, models are designed to cost

unbundled network elements. In Implementation of the Local Competition Provisions in the Telecommunications Act of 1996, First Report and Order, FCC 96-325 (released Aug. 8, 1996), the FCC put forth necessary principles for a proper TELRIC model. This includes using forward-looking technology and economic costs. The FCC's assertion of jurisdiction to mandate TELRIC pricing for unbundled network elements was challenged and pricing rules were vacated in Iowa Utils. Bd., et al. v. FCC, 120 F.3d 793 (8th Cir., 1997), *amended on reh'g*, 135 F.3d 535 (Oct. 14, 1997), *cert. granted, sub nom. AT&T Corp. v. Iowa Utils. Bd.*, 118 S.Ct. 683 (1998).

38. The HAI model incorporates several functional modules. These include distribution, feeder, switching and interoffice transmission, and expense modules. Pitkin **Supplemental**, Exhibit BFP-6, pp. 20-23. They are used in conjunction with input databases to estimate costs. Each module produces viewable work files, which in turn are used by other modules as an input file. The expense module produces the final outputs of the model. Pitkin Direct, p. 32.

39. Pitkin describes a key feature of the HAI module— its customer location and terrain input database. **Pitkin Supplemental**, Exhibit BFP-6, p. 18. The input database is formed outside of the model and corresponds to the preprocessing module in the BCPM 3.1. Several data sources are used to locate actual customers to the greatest extent possible. HAI uses line counts, wire center information, Census Block information, and geocoding to locate households and businesses. Geocoding is a process where households are located using mailing address databases. The number of geocoded locations must equal the target total line counts for each Census Block. Households cannot be geocoded accurately, mostly due to the use of post office boxes or rural route addresses. They are distributed uniformly along the Census Block boundary, as these boundaries tend to fall along roads. Pitkin Direct, pp. 33-40.

40. Once the process of determining customer location is complete, customers are associated with a wire center. Households are then grouped into clusters based on the wire center boundaries and efficient engineering standards. In order to assure high quality service, no point in a cluster may be more than 18,000 feet from the cluster's centroid. Pitkin **Supplemental**, Exhibit BFP-6, p. 31. In addition, no cluster can exceed 1,800 lines and no point in a cluster may be more than two miles from its nearest neighbor. Clusters with five or more customers are

designated as main clusters. Outlier clusters, those with fewer than five customers, are associated with a nearby main cluster for distribution purposes.

41. Using the information created in its customer location and terrain database, HAI builds a hypothetical plant network in its distribution module. It calculates distribution and feeder distances, equipment necessary to meet demand, and investment associated with these elements. Investment elements include distribution and drop cable, structures, and terminals and splices. This module estimates the costs of building plant from Service Area Interfaces (SAIs) to the customers' premises. Pitkin **Supplemental**, Exhibit BFP-6, p. 20.

42. The HAI feeder module estimates costs to extend the network from the SAIs to the wire center. It estimates the equipment investment necessary to service the plant created in the distribution module. Users have the option of having HAI "steer" the feeder routes towards main population clusters. Pitkin **Supplemental**, Exhibit BFP-6, p. 21.

43. The HAI uses the switching and interoffice module to compute investments for end office switching, tandem switching, signaling, and interoffice transmission facilities. It uses wire center information to apply SONET and point-to-point technology. Users are able to designate specific wire center locations for the different switches, and to specify inputs for per line investments. **Pitkin Supplemental**, Exhibit BFP-6, p. 22.

44. Based on the level of geographic granularity the user chooses, the HAI contains four different Expense modules. Users can choose to have monthly costs displayed by density group, wire center, Census Group Block, or customer cluster. Costs are estimated for network maintenance and operations, taxes and variable overhead expenses, as well as for depreciation, return on the debt and equity investment, and income taxes on equity return. Costs for

unbundled network elements, universal service, and carrier access and network interconnection are all estimated. **Pitkin Supplemental**, Exhibit BFP-6, p. 22. The final outputs of the model are generated in the expense modules.

45 Like the BCPM, the HAI estimates the costs of building and operating a hypothetical network. The outputs produced by the HAI, however, not only determine costs for basic universal service, but also determine costs for unbundled network elements and network interconnection. Pitkin and other AT&T witnesses maintained that the ability of HAI to cost unbundled network elements and network interconnection is a key difference between the two models presented. Pitkin Direct, p. 29.

46 Default values in the HAI are based on publicly-available documentation, where available, and on the opinions of subject matter experts and HAI personnel. Full rationale and support for each default value was submitted with the model. A few of the input values were modified for Montana. In order to reflect relatively inexpensive labor costs in Montana a labor factor of 0.85 was used. The HAI 5.0a also used FCC-prescribed depreciation lives and salvage values. Pitkin Direct, p. 55. Otherwise, default inputs were used.

47 **The reported results of HAI 5.0a filed with Pitkin's supplemental testimony show a state average basic service per line cost of \$24.49. This results in a statewide universal service fund of \$27,167,566 if all lines are supported.¹⁰ Costs for non-rural companies were not specifically reported. At present, twenty-five percent of this funding**

¹⁰ This fund level assumes a
 1. 100% of the total cost of the universal service fund is covered by the state.
 2. The state's contribution to the universal service fund is based on the state's share of the total cost of the universal service fund.
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will be paid by the federal universal service fund, and the remaining portion would be paid from a state universal service fund created for that purpose. Pitkin Supplemental, Exhibit BFP-10, p. 1).

D. Criticisms of the Models

48 In the process of evaluating the BCPM and HAI proxy cost models, both models have undergone close scrutiny and criticism. The issues debated between the parties include the use of a proxy cost model for unbundled network element pricing, the openness of the models, the reliance on preprocessing for key inputs, the appropriate loop length assumption, the correct shape of the hypothetical lots, customer location methodologies, feeder route design, appropriate input values, and overall reliability of the models. A summary of these criticisms and the model sponsor's replies follows. In summarizing the criticisms we focus on those that appear most important to the party making the criticism, and have not mentioned every allegation put forth by any party. Many of the criticisms of the models address similar issues; therefore, we organize this discussion by issue and not by model.

49 AT&T's Ms. Natalie Baker criticized the BCPM 3.0 for being incapable to cost unbundled network elements. Baker Rebuttal, p. 6. The FCC encouraged state commissions to use ongoing proceedings to develop permanent unbundled network element prices as a basis for its universal service cost study. The issue and relevancy of model consistency is addressed in detail later in this order.

50 AT&T's Pitkin claimed that BCPM models are not open for proper review and comment. One of the FCC's ten cost model criteria requires:

[The] cost study or model and all underlying data, formulae, computations, and software associated with the model must be available to all interested parties for review and comment. All underlying data should be verifiable, engineering assumptions reasonable, and outputs plausible.¹¹

51 Pitkin claimed that the BCPM did not meet this criteria for three reasons: (1) that documentation for BCPM is inadequate, (2) that default values used by the BCPM are not verifiable because of their proprietary nature, and (3) the state-specific values are also proprietary information, and therefore, unverifiable. Pitkin Rebuttal, pp. 4-6.

52 In response to Pitkin's criticism, U S WEST's Copeland asserted in both his direct and rebuttal testimony that BCPM is fully open to the public. The data sources are available through public records and the model is fully documented. The model and documentation are available on the U S WEST web-site for interested parties to run independently. Transcript, Vol. 2, p. 12. In addition, Copeland rebuts AT&T's claim that the HAI model is completely open and available to the public. U S WEST attempted to purchase geocoded data by which AT&T forms clusters. In response to the request, PNR & Associates wrote, "The specific data that you requested cannot be released because it is proprietary either to our data vendors or to AT&T and MCI." Copeland Rebuttal, Exhibit PBC-9. This is an example of where key functions of the HAI are proprietary.

¹¹ See FCC Public Notice, "Criteria For State-Conducted Economic Cost Studies," CC Docket 96.45, DA 97-1501 (July 29, 1997).

53 AT&T's Pitkin also asserted that too many of the critical calculations in the BCPM are external to the model. Pitkin Direct, p. 7. The Signaling Cost Proxy Module is separate from the BCPM model, and many of its inputs are proprietary. Pitkin Rebuttal, p. 43. In addition, the programs used to calculate customer location, formulate ultimate grids, and design feeder routes are performed in preprocessing and are not easily modified. Because all costs are ultimately determined by the underlying grid design, Pitkin asserts that flaws in the methodologies and the engineering assumptions of BCPM would result in grossly overestimated costs. However, Mr. James Schaaf of U S WEST argued alternately that flaws in the methodologies and the engineering assumptions of HAI could result in grossly underestimated costs. Schaaf Rebuttal, p. iii. In making its decision, the Commission looked at each model's preprocessing and internal methodologies and assumptions, as well as at each model's inputs in large part to address these concerns.

54 Both parties testified regarding the appropriate loop length used for cost estimations. Pitkin took issue with engineering assumptions in the BCPM that limited serving area grids to areas less than 12,000 feet by 14,000 feet and that subdivided macro-grids if there are more than 1,000 customers. He testified that larger areas could be more efficiently served. He argued that these limitations create grids that are too small and tend to cause the BCPM to overbuild plant and overstate costs. Pitkin Direct, pp. 8-9. Pitkin supported the HAI engineering assumptions and asserts that a loop design of up to 18,000 feet is appropriate and cost efficient.

55 In his rebuttal testimony, U S WEST's witness Schaaf testified that the long loop design (18,000 feet) engineered by HAI, if actually built, results in difficult-to-hear, poor, noisy

phone service. His testimony referenced manufacturer user manuals for systems components and AT&T's own Outside Plant Engineering Handbook both of which document this loss in service quality. Schaaf Rebuttal, pp. 4-6. Schaaf adds that this unacceptably poor quality of service is exasperated by HAI's over reliance on aerial plant. Aerial plant is more susceptible to weather, and temperature changes decrease the quality of service to these long loops. Schaaf concluded that these engineering assumptions in HAI do not meet quality standards associated with universal service. Schaaf Rebuttal, p. 10.

56 Another key engineering assumption on which the parties disagree relates to the assumed lot shape in the different models. AT&T's Pitkin testified that assuming lots are rectangular with the short side along the street more closely matches reality. He noted that developers minimize the costs of building roads, sidewalks, and driveways by creating rectangular lots where the depth is greater than the width. Pitkin Rebuttal, p. 53. U S WEST's Schaaf refutes Pitkin's assumption that lots are rectangular. He explained that in reality, homes are most likely to be placed on very different shaped lots. Schaaf also maintained that the BCPM's square lot assumption is a better estimation because it averages the many different shapes and sizes of lots and assumes that plant could come from any side of the lot. Hence, Schaaf concluded that the HAI would underestimate drop lengths by assuming the shortest distance possible, while the BCPM more accurately estimates average drop lengths. Schaaf Rebuttal, p. 18.

57 The parties also disagreed on the method of estimating customer location. AT&T's Pitkin testified that the BCPM fails to model actual customer locations. Instead, the BCPM only estimates locations based on road mileage, line counts, and Census Block data.

While the BCPM does exclude uninhabited roads such as limited access highways and bridges, it does not account for other road types in its assumptions. Transcript, Vol. 2 , p. 27. Pitkin further asserted that the BCPM customer location methodology creates a false sense of precision and is not much more accurate than the methods of determining customer location in earlier versions of BCPM. Pitkin Rebuttal, pp. 29-30.

58 U S WEST's Copeland, in turn, took issue with the HAI's customer location methodology. He disputed AT&T's claim that geocoding accurately locates customers. He showed that in rural areas in Montana geocoding was not accurate—the HAI successfully geocoded only about 8.5% of actual customer locations in three test counties U S WEST serves. For those households that cannot be successfully geocoded, the HAI distributes households uniformly along Census Block boundaries. Copeland's exhibits show how geocoding and placing unknown households along Census Block boundaries inaccurately places households when compared to actual satellite images. According to Copeland, the HAI gives a false sense of accuracy. Copeland Rebuttal, pp. 3-4.

59 AT&T's Pitkin further noted that the BCPM's feeder route design overstates costs. Because the BCPM directs feeder routes toward population clusters, average feeder route distances are minimized. However, total route distances can actually be larger than when horizontal or vertical feeder routes are used. Pitkin Rebuttal, p. 18-21. In rebuttal to this criticism, Copeland pointed out that the BCPM is designed to determine the least cost alternative, based on total feeder length in designing feeder routes. Copeland Rebuttal, p. 30.

60 Pitkin also criticized BCPM 3.1's input values. He argued that the "state-specific" values were flawed because they are proprietary and therefore unverifiable, and because they

represent embedded costs and not forward looking costs as required by the FCC. In addition, Pitkin stated that the BCPM understates the amount of structure sharing that is possible. Pitkin Rebuttal, pp. 18-21. U S WEST witnesses denied that input values are unverifiable. Copeland admitted the cost inputs used for Montana reflect current U S WEST equipment contracts and construction costs, but denied that these are embedded costs. Rather, he argued these costs reflect the true costs U S WEST would incur if the network were built today using current technology. Copeland testified that using these inputs actually shows that the BCPM for Montana is forward looking. Copeland Rebuttal, p. 35.

61 U S WEST's Ms. Lori Lent testified that the HAI was designed to produce predetermined results. The HAI produces very similar results despite major changes between its current version and previous versions.

62 Lent testified that the HAI results were unreasonable based on a series of sensitivity runs she had performed. She modified several key inputs in the HAI, including structure sharing, non-switched access lines, drop investment, plant mix, and economic lives. She concluded that reasonable changes in these and other key inputs result in a significantly higher statewide average basic local service cost estimate. Lent Rebuttal, p. 50.

63 AT&T's Pitkin attributes the HAI's stable outputs to the model's overall soundness. In his testimony, Pitkin claimed that the stable results show that the original foundation of the model is solid. For this reason, stable model outcomes should increase confidence in the model, not decrease it. Pitkin Direct, p. 11. Furthermore, many of the values for key inputs Lent modified in her runs of the HAI are the same input values that are disputed between the parties, and tend to be cost drivers in both models.

E. Model Selection Criteria

64 There are several sources of criteria on which this Commission may base its selection of a proxy cost model. The Commission is obligated to use the FCC's ten criteria. In this regard, the Montana Commission considers the State Members' First and Second Reports on the Use of Cost Proxy Models in its proxy cost model choice.¹² In addition, this Commission chooses to exercise its right to recommend a forward looking economic cost model using additional criteria.

65 Attached to this order is a copy of the document required by the FCC for evaluation of Montana's choice of a proxy cost model, as put forth in the FCC's February 27, 1998 Public Notice (DA98-217). *See* Attachment a. This document gives general and supporting information regarding the Montana Commission's choice of a proxy cost model. In

¹² The State Members' Second Report on the Use of Cost Proxy Model, CC Docket No. 96-45, lists eight criteria a proper proxy cost model should incorporate. These criteria were essentially adopted and expanded by the FCC for its criteria. Hutsell Direct, p. 27. Therefore, a repeated discussion of these criteria is not necessary. The Joint Board also critiqued the BCPM and the HAI in both the State Members' First and Second Reports on the Use of Cost Proxy Models. They raised concerns regarding the engineering constraints of the models, terrain assumptions, operating costs, input values, and benchmark levels. In making its decision, the Commission is cognizant of these critiques.

addition, it demonstrates in detail how the Commission's choice fulfills the FCC's Criteria for State-conducted Economic Cost Studies and other requirements of the Universal Service Order.

66 Further consideration of the model criteria mentioned here follows in the discussion of the Commission's model choice.

III. MODEL SELECTION

67 Although time limited the analysis of this Docket's cost modeling issues, the Commission opted to recommend a proxy cost model to determine Montana's federal universal service funding. The alternative choice was to defer to the FCC. The FCC, however, is not as familiar with Montana's unique circumstances. It is not unprecedented to decide complex issues in short time frames and with less than perfect information. The Arbitration Order in the U S WEST and AT&T arbitration docket states that while the Commission finds both parties' studies flawed, the short time frame and complexity of issues made it impossible to conduct a thorough review of each of the studies. See In the Matter of the Petition of AT&T Pursuant to 47 U.S.C. Section 252(b) for Arbitration of Rates and Conditions of Interconnection With U S WEST, Docket No. D96.11.200, Order No. 5961b (Mar. 20, 1997). That situation and the Commission's finding rings true in this Docket. The same sort of complexity need not preclude decisions in this Docket. Therefore, we recommend a forward looking economic cost model to the FCC for purposes of computing federal universal service funding for Montana.

68 In this section of the order we state our reasons for recommending the BCPM model to the FCC for purposes of the federal universal service funding. Multiple reasons underlie the Commission's decision. These reasons include technical, legal, and economic

rationale that supplement the FCC's criteria.¹³ In order, the Commission's reasons first involve and address AT&T's analysis of U S WEST's need for universal service funding. This first part includes a discussion of the accuracy of AT&T's cost model. Next, we address the accessibility of the models, including sponsor support and the proprietary and transparency aspects of the models.

69 Two additional reasons for choosing the BCPM are more complex and require separate and expanded discussions. One reason entails sizing, sourcing and distributing universal service funds. The second such reason involves the parties' arguments for consistent costing. Their arguments intertwine their consistency arguments with allegations of arbitrage and cross subsidies, all addressed below.

A. Montana's High Cost Areas and Need For Universal Service Funds

70 Montana stands apart from most other states in terms of its land and population characteristics. Montana is one of the nation's least densely populated states. This fact places Montanans at risk of not enjoying the basic telephone services that urban consumers may take for granted.

71 The 1996 Act envisions a dynamic definition of basic service and consumers likely would agree. The FCC recognized that what was once a luxury (e.g., touch tone) is now basic service. Congress required the FCC to define basic service for purposes of computing

¹³ See Public Notice of February 27, 1998.

forward looking economic costs; it did so in its Universal Service Order. From the perspective of the Montana Commission and many Montana consumers, the definition is circumstantial as well as dynamic. Services like PCS and broadband internet are not taken for granted, are unavailable in some areas of Montana, and may in fact be critical to rural Montanans' access to medical and other essential services. Toll service also may be a lifeline to essential services in many areas of our state. From the perspective of rural Montanans, basic service may include services not considered basic in states more urbanized than Montana. Therefore, to achieve the Congress's and the Montana Legislature's universal service goals, the model which computes universal service costs for Montana's high cost areas should be as accurate as the parties' hypothetical cost models permit.

72 In her rebuttal, AT&T's Ms. Natalie Baker compared aggregate revenues and costs and then concluded that U S WEST needs no universal service subsidy. Baker Rebuttal, p. 5. If costs vary inversely with population density, and if federal universal service funding is not needed in Montana as AT&T asserts, the Commission questions how any other state's non-rural carriers could need universal service funding. The U. S. Congress did not commit itself and tremendous FCC and state commission resources to develop universal service funding policies if there is no need for any universal service funding, even for U S WEST in Montana which consistently ranks high among those states with highest costs.

73 Because the cost model for which the FCC seeks our recommendations is for non-rural carriers, this order applies only to U S WEST in Montana.¹⁴ Although U S WEST is a non-

¹⁴ In the May 8, 1997 Universal Service Order at ¶¶ 206-211, the FCCit discusses the distinction between rural and non-rural carriers.

rural carrier covering a 14-state region, its entire Montana Service territory differs from that in other states within the region. Although AT&T's analysis concludes U S WEST needs no universal service funding in Montana, a recent Telecommunications Industries Analysis Project paper reveals just how Montana differs from other states (see TIAP's March 10, 1998 paper titled "Payers and Receivers: Various Proposals for the High Cost Fund"). We doubt U S WEST's entire service territory in Montana has population density characteristics like most other states which would support AT&T's conclusion that U S WEST needs no universal service funding in Montana. Therefore, it is reasonable to conclude that U S WEST's Montana territory includes high cost areas which should be supported by universal service funding.

74 In addition, many of the services contained in AT&T's aggregate revenue and cost analysis, and for which AT&T reasons that U S WEST needs no subsidy, are not candidates for federal universal service funding. Universal service support targets basic voice grade access to the public switched network for single-party service and includes Dual Tone Multifrequency signaling (TouchTone), E911 access and, operator, directory and interexchange service access. Universal Service Order, at ¶ 56. Thus, Baker's universal service subsidy conclusion, if not her reasoning, appears at odds with the 1996 Act and FCC policies. Her conclusion also fails this Commission's test of reasonableness.

75 U S WEST's Mr. Brigham testified that AT&T's comparison of aggregate revenues and costs, and in turn AT&T's conclusion that U S WEST needs no universal service subsidy, undermine the basic purpose of universal service funding. We conclude that there is something amiss in AT&T's reasoning that becomes more evident as we look at AT&T's technical analysis and the accuracy of its geocoding.

76 U S WEST questions the results of AT&T's cost modeling. U S WEST's Ms. Lori Lent analyzed the trend in AT&T's Hatfield modeling to show consistent resulting costs with each change in the model. Lent Rebuttal, p. 9. Despite significant changes in input values, AT&T's model consistently arrived at a similar low cost result. We conclude that Lent's testimony appears reasonable from the evidence available to the Commission in this Docket.

77 In his rebuttal, U S WEST's Mr. Copeland provided evidence of the inability of AT&T's model to locate customers. Copeland's testimony compared AT&T's effort at geocoding household locations with actual satellite locations. Copeland Rebuttal, Exh. Nos. 4-6. Based on this comparison, AT&T's HAI model does not appear to capture Montana's unique demographic characteristics.¹⁵ The evidence was undisputed; geocoding did not locate U S WEST's Montana rural population with much accuracy.

B. Model Support, Proprietary Aspects, and Accessibility

78 There are three parts to the Commission's findings regarding the accessibility of the models and model inputs that involve model support, proprietary material and transparency. First, AT&T's decision to withdraw its chief modeling witness's testimony is a Commission concern because it made it difficult to analyze the HAI in this Docket.

79 Second, both AT&T and U S WEST alleged that the other's model or inputs are proprietary. AT&T criticized the inaccessibility of all aspects of the BCPM's modeling and inputs. AT&T did not rebut U S WEST's **rebuttal testimony asserting the AT&T model's preprocessing was not divulged. Copeland Rebuttal, p. 24. U S WEST's model also**

¹⁵ As U S WEST's Mr. Brigham states in his rebuttal testimony, either sponsor's proxy cost model develops theoretic customer locations.

suffers, but AT&T's criticism that the BCPM contains proprietary material is simply not a criticism unique to the BCPM.

80 Third, AT&T criticizes the BCPM for not being accessible. With one qualification, the Commission finds both models similarly comprehensible or, as the case may be, incomprehensible. Whereas U S WEST subjected its model to the rigor of cross examination, AT&T did not. AT&T's decision to withdraw a key witness insulated the HAI model from critical cross examination in this Docket; AT&T foreclosed others from exploring the HAI model's deficiencies.

81 Complexity also affects a model's accessibility. Proxy cost models are both hypothetical and theoretical as U S WEST's Mr. Brigham stated. Neither the BCPM nor the HAI is unique in this regard. Due to their hypothetical and theoretical characteristics, proxy cost models differ from the incremental cost models used to establish retail prices. Cost of service models for retail service should reflect actual avoidable and incremental costs. Retail prices for services subject to a revenue requirement constraint. Retail prices should seek to achieve an efficient outcome but should achieve a balance as suggested by Bonbright's principles. In contrast, forward looking economic costs for universal service support purposes are not subject to the same principles and constraints.

C. Funding: Size, Source and Distribution

82 In their respective testimony or briefs, AT&T and U S WEST argue that the Commission should consider the universal service fund's size when deciding a forward looking

cost model for Montana. We address this testimony and find that the BCPM better achieves Congress's and the Montana Legislature's universal service goals.¹⁶

83 In his direct testimony, AT&T's Mr. Fischer testified on the policy implications of the federal high cost fund's size. This testimony involves the policy and the impacts of Montana statutes as well as how the FCC's "affordability" benchmark impacts a fund's size. He also related the fund's size to consumer welfare, which involves developments of competition;

¹⁶ Consistent with § 254 of the 1996 Act, the FCC lists as critical goals: (1) implementing all universal service objectives of the Act; (2) maintain affordable basic residential service rates; (3) ensure affordable basic service rates via explicit funding mechanisms and (4) bring the benefits of competition to as many consumers as possible. The Montana Legislature's goals declare that it remains the policy of the state of Montana to maintain universal availability of basic telecommunications service at affordable rates and, to the extent consistent with maintaining universal service, it is further the policy of the state to encourage competition. Section 69-3-802, MCA.

minimizing price distortions; just, reasonable and affordable basic exchange service prices; and payment of the universal service “social program” bill.

84 Mr. Fischer expanded on these four consumer welfare dimensions. He asserted that too large a high cost fund subsidizes ILECs at the very time when markets that are opening should not be threatened by anti-competitive conditions. Therefore, both explicit over-subsidization and implicit subsidies will accrue to the incumbents and stifle the development of competition in Montana. Second, too large a fund will distort prices for all telecommunication services and, in turn, burden end users and distort service subscriptions. Third, too large a fund assumes that just, reasonable and affordable rates will not occur. Finally, to avoid double collection of subsidies, Fischer testified that the universal service fund should be no larger than necessary. He adds that customers are entitled to know the source and use of universal service funds.

85 In her rebuttal, AT&T’s Ms. Natalie Baker analyzed whether U S WEST needs any universal service subsidy today given that its revenues exceed its costs. Her analysis compares aggregate revenues and costs for U S WEST’s entire market. Even after correcting her initially erred estimate of U S WEST’s universal service fund request, she found U S WEST’s universal service subsidy request to be about \$120 million per year. Baker Surrebuttal, pp. 2-3.¹⁷

Based on the Montana statute’s “pursuant to a determination of need” criterion, she concludes that U S WEST does not need a universal service subsidy.¹⁸

¹⁷ U S WEST asserts the \$120 to \$130 million range includes the 25 percent interstate fund and benchmarks in the range of 120 to 130 percent of cost. Transcript, Vol. 1, p. 174.

¹⁸ The Montana Telecommunications Act reads, in relevant part, that pursuant to a

86 AT&T's also argues that this Commission should not ignore the fund's size when selecting a model. AT&T Reply Brief, p. 8. AT&T adds that it is entirely reasonable to look at the results of a given model and the effect it may have on the size of any state fund.

87 U S WEST cited Montana law in its Opening Brief, stating that because Montana has a large number of high cost customers, it has a strong interest in ensuring that it receives its just share of federal government support. U S WEST Opening Brief, at 4. U S WEST adds that the selected model directly affects federal support and that accurate costing is to Montana's advantage.

88 While the size of any federal universal service fund may be a chief concern of U S WEST or AT&T, this Commission finds that the resulting size should not be the goal. The resulting fund should be a by-product of critical analysis as it is in this docket.

determination of need, the Commission shall establish and administer a fund to assist eligible telecommunications carriers in providing affordable telecommunications services in high cost areas. Section 69-3-842, MCA.

89 Although this Commission has no influence over the federal benchmark, and despite the fact this proceeding is not about a state universal service fund, both AT&T and U S WEST urge the Commission to pick a benchmark.¹⁹ However, they disagree on the basis, revenue, or cost of the benchmark. AT&T's Fischer favors a revenue benchmark for the state universal service fund. Fischer Direct, p. 41. Without reference to a fund (federal or state), U S WEST's Brigham favors a cost-based benchmark. Brigham Direct, p. ii.

90 While the Commission finds the testimony interesting, benchmark recommendations are irrelevant to this proceeding. For the federal universal service fund, the benchmark is simply outside of any state commission's jurisdiction. The federal benchmark is an FCC policy decision. The issue of a benchmark for a state universal service fund may be important, but any such discussion in this Docket is premature. That issue should be debated in a docket focused on the state, not the federal, universal service fund. The Commission will consider the issue of a state affordability benchmark when addressing the state universal service fund. As we next discuss, however, the source and use of the federal universal service funds is another source of uncertainty.

91 AT&T and U S WEST both testified on the source and use (distribution) of any federal universal service fund. AT&T's Fischer asserted that to avoid an unwieldy social program, universal service should be funded in an economically efficient manner--meaning the

¹⁹ The FCC agreed with the Joint Board's recommendation and, in turn, intends to establish a nationwide benchmark based on average revenues per line for local, discretionary, interstate and intrastate access services, and other telecommunications revenues that will be used with either a cost model or a cost study to determine support that carriers receive for lines in a particular geographic area.

Montana Commission needs to fully understand the explicit source and use of funds. Fischer Direct, p. 35. The 1996 Act requires that all telecommunications providers contribute to universal service. Fischer testifies that an efficient subsidy is narrowly targeted. Fischer Direct, p. 36.

92 As for the state fund, Mr. Hayhurst testified that U S WEST would offset any universal service funds with price decreases. In the alternative, he noted how construction costs in high cost areas could be offset directly.²⁰ Hayhurst Rebuttal, p. 5; and Transcript, Vol. 1, pp. 122-125. In contrast to Mr. Hayhurst, U S WEST's Mr. Brigham testified that universal service support should be targeted to basic service in high cost areas. Because of Hayhurst's focus on a state universal service fund, and because of the disparity of policy proposals, U S WEST was asked to explain how it plans to distribute federal universal service funds:

[Ms. Hammel]: How would US West offset any draw from a federal universal service fund?

[Mr. Hayhurst]: I suspect that that would be a reduction in interstate access charges.

Transcript, Vol. 1, p. 131.

93 This cross examination did not clarify the above disparate U S WEST testimony on how federal universal service fund would be distributed. We simply do not know at this time how U S WEST will distribute any resulting federal universal service fund. We do have U S WEST's assurance that it will not receive a windfall and that it will reduce prices that provide

²⁰ A March 20, 1997 U S WEST communication to the Commission contains a March 13, 1997 analysis performed by Alfred Kahn and Timothy Tardiff titled "Funding and Distributing the Universal Service Subsidy." This statement by Kahn and Tardiff, containing a similar proposal to Mr. Hayhurst's, was available to AT&T (Transcript, Vol. 1, p. 57).

implicit subsidies. Brigham Rebuttal, p. 29. In any case, the choice is not likely one this Commission decides.

D. Costing Consistency, Arbitrage and Cross Subsidies

94 AT&T and U S WEST both testified on the need to apply costing models consistently to different purposes. The absence of cost consistency raises allegations of arbitrage and cross subsidization. We review the kinds of consistency, the arbitrage implications and, finally, the cross subsidy allegations.

95 There are three costing purposes raised by AT&T's and U S WEST's testimony. They include: (1) proxy cost modeling for universal service funding, (2) total element long-run economic cost (TELRIC) modeling for wholesale pricing, and (3) incremental cost modeling for retail service pricing. For each purpose there may be two or more competing cost tools such as AT&T's HAI model and U S WEST's BCPM for proxy cost modeling.

96 The FCC is the source of AT&T's and U S WEST's testimony on the need for consistent cost modeling:

We also encourage a state, to the extent possible and consistent with the above criteria, to use its ongoing proceedings to develop permanent unbundled network element prices as a basis for its universal service cost study. This would reduce duplication and diminish arbitrage opportunities that might arise. We urge states to coordinate the development of cost studies for the pricing of unbundled network elements and the determination of universal service support.

Fischer Direct, p. 12 (emphasis added).

97 As U S WEST and AT&T stated, the FCC's Universal Service Order encouraged the states to use one cost model for universal service costing and wholesale pricing purposes. Brigham Direct, p. 5, Fischer Direct, p. 12.

98 In this docket, AT&T and U S WEST disagreed on what cost modeling tools should be applied consistently to the three above listed purposes. Because they disagreed on the kind of consistency, they also disagreed on the arbitrage consequences and cross subsidy implications of inconsistent cost modeling. AT&T and U S WEST alleged different arbitrage consequences result from inconsistently applying costing to the three applications. We review AT&T's and U S WEST's consistency and arbitrage testimony. Because their testimony is not limited to the need for consistency and the consequences of inconsistent costing, we then review and respond to their cross subsidy allegations.

99 To achieve "consistency of cost methodology," AT&T's Fischer testified that the Hatfield model uniquely satisfies the requirements and should be applied to the three cost purposes.²¹ Fischer Direct, pp. 32, 39. To assure consistent use of cost models, the Commission must apply the same method to identify explicit universal service funding (§ 254(e) of the 1996 Act) as used with unbundled network elements and interconnection (§ 252(d)(1) of the 1996 Act).²² Because the use of different cost methods (i.e., historic or embedded) drives a wedge between economic costs and incremental revenues, thereby distorting ILEC and CLEC investment and operation decisions, Fischer added that it is essential to use consistent cost estimates to establish the cost of ILEC facilities in both unbundled network element cost

²¹ Although Ms. Baker adopts Mr. Fischer's testimony we will refer to this testimony as Mr. Fischer's.

²² Fischer asserted that U S WEST uses statewide average pricing for local retail exchange rates and the underlying unbundled network elements offered to AT&T. He noted that unbundled network elements serve as the building blocks to provide local service -- the primary beneficiary of universal service support. He added that universal service fund costs are based on the same unbundled network elements used to provide local service (p.11).

proceedings and for universal service support. AT&T's Baker testified that the need for consistency stems from the fact that unbundled network elements are a major component of services to be supported. Baker Rebuttal, p. 6. Forward looking economic logic is the glue that binds the need for cost consistency.

100 As for AT&T's arbitrage concern, Mr. Fischer testified that "universal service subsidies must be economically efficient and competitively neutral." Fischer Direct, p. 5. Competitive neutrality is an FCC principle. Because CLECs must purchase unbundled network elements and interconnection services from ILECs to compete, Fischer testified that it is essential to estimate ILEC facility costs consistently for unbundled network elements and universal service purposes. Fischer Direct, p. 6. In situations where a CLEC offers service solely through purchased ILEC unbundled network elements, the CLEC's support gets capped at the unbundled network element prices it pays. The ILEC, however, can obtain universal service fund support based on deaveraged universal service fund costs that typically exceed average costs. Given today's interim unbundled network element rates, ILECs may receive universal service funds denied new entrants.

101 AT&T's Fischer also noted that the FCC recognized "pitfalls that could occur" when universal service support is determined at a lower level of aggregation than unbundled network element costs. Fischer Direct, p. 12. In sharp contrast to arbitrage pitfalls that could occur, Fischer asserted that the current and excessive access charges are "profoundly anticompetitive." Fischer Direct, p. 19. To solve the arbitrage problem, however, Fischer

recommended deaveraging both retail prices and unbundled network element costs to the level of universal service fund support required by Montana law.²³ Fischer Direct, p. 13.

²³ AT&T's Ms. Baker later testified that retail rates need not be deaveraged. Transcript, Vol. 1, p. 22.

102 U S WEST's Mr. Brigham testified that despite the FCC's encouragement to the contrary, a different cost model should be used to estimate universal service costs than is used for wholesale and retail pricing costs. Brigham Direct, pp. 4-5. Wholesale and retail prices ought to derive from the same model, however. He testified that universal service proxy cost studies should reflect generic, nationwide average standards and technologies. He asserted the Commission should base wholesale and retail prices on forward looking incremental cost models considering U S WEST's specific engineering designs, standards, technology and equipment.²⁴ Brigham disputed AT&T's testimony that the Hatfield model is applicable to the three costing purposes and doubted the need to estimate costs in the consistent manner that AT&T proposes.

103 In rebuttal, U S WEST's Mr. Brigham raised an arbitrage concern and then disputed AT&T's arbitrage testimony. First, he asserted consistent wholesale unbundled network element and retail service costing is needed to avoid an arbitrage opportunity. Specifically, unbundled loop network element costs should be developed using the same loop

²⁴ Although U S WEST's Brigham argues to use separate proxy cost and unbundled network element cost models, but consistent unbundled network element and retail cost models, his rebuttal holds that even if a proxy cost model produces all unbundled network element costs, there still must be another model for retail services. This testimony of Brigham's appears actually to contradict his other arguments for consistency between retail and wholesale pricing. This testimony, however, is not in any way supportive of AT&T's testimony on the need for cost consistency.

investment model used with retail service loop costs; otherwise, inconsistent wholesale and retail prices place U S WEST at a retail pricing disadvantage.

104 Mr. Brigham also rebuts AT&T's arbitrage testimony. Whereas AT&T's arbitrage concern paints a picture of how CLEC's are disadvantaged, Brigham asserted that AT&T misunderstood the underlying FCC concern and argument. Brigham maintained that the FCC was concerned that ILECs not be disadvantaged. Brigham added that AT&T failed to provide material evidence of how its arbitrage example occurs. Although modifying AT&T's initial allegation to assert arbitrage is an opportunity for both parties, Baker attempted to clarify for U S WEST that AT&T's arbitrage concern is a consequence of differing levels of aggregation and not differing models. Transcript, Vol. 1, pp. 30-31, and 55.

105 To restate, AT&T argues that the HAI model ought to resolve three costing purposes: (1) universal service proxy cost modeling, (2) wholesale pricing, and (3) retail pricing. In contrast, U S WEST disputes AT&T's assertion and holds cost consistency need only exist between wholesale and retail prices.

106 The Commission finds both AT&T's and U S WEST's arguments for consistency appear, in part, strategically driven. As with the parties' testimony, our findings are multifaceted. We do not find cost consistency to be a binding constraint that forces the selection of a proxy cost model over and above other considerations. We explain our doubts with the arbitrage allegations, and we find the cross subsidy allegations add more heat than light to the confusion that surrounds them.

107 First, even if AT&T were correct that universal service funding and wholesale pricing must be consistently based, given the outcome of the AT&T and U S WEST arbitration

and the improvements to AT&T's sponsored model since 1996, costs will differ and cannot be made consistent such that universal service and wholesale prices are similarly cost based. That is, even if the HAI model was adopted in this Docket, it is unlikely the HAI model's outputs could be hammered into consistency with the results of the AT&T and U S WEST arbitration docket's outcomes. The two dockets are "out of sync." If other negotiated agreements permit prices that differ from those that result from the AT&T and U S WEST arbitration, wholesale prices are not uniform among U S WEST and all other CLECs.

108 More importantly, the cost models for universal service funding and wholesale pricing have different purposes. The constraints imposed on the resulting costs, as U S WEST has noted, prohibit consistency. Wholesale prices are not deaveraged to the level of detail that universal service costing is disaggregated. It is unlikely that the level of high cost area detail found in proxy cost models will ever exist in retail rates. Even AT&T concedes not to seek deaveraged retail rates. Transcript, Vol. 1, p. 22.

109 Second, different goals and objectives underlie the choice of costing methods for universal service, unbundled network elements, and retail prices. Retail prices are set to achieve certain objectives including, but not limited to, a binding revenue requirement constraint. Another objective is to minimize price distorting consumption of retail services. For example, a drop line has no place in an economic cost study for existing customers' basic exchange service. Drop line costs are sunk in a study of avoidable economic costs. Drop line costs, however, must be included in forward looking economic cost models for universal service funding costs.

110 There simply are different objectives and constraints involved in applying costing to universal service, and to unbundled network element prices and retail pricing. The twain

should not meet. Just because proxy cost models must include hypothetical modeling assumptions, the rest of the costing should not have to conform.²⁵ While the FCC requires hypothetical cost modeling assumptions for universal service funding, the same assumptions are not necessarily relevant or required for efficient retail pricing purposes.

111 Third, AT&T's arbitrage concern arises when the universal service cost exceeds an unbundled network element price. Based on AT&T's reasoning, CLECs are discriminated against vis-a-vis an ILEC. If one explores this concern, the outcome of the allegation is unclear. U S WEST's cross examination of AT&T's Ms. Baker made abundantly clear that the FCC fully contemplated and foreclosed the opportunity for CLECs to engage in arbitrage. Transcript, Vol. 1, p. 30.

112 If U S WEST receives a new and higher level of federal universal service funding, this Commission expects the changed amount would be offset by changes in other rates. For example, if universal service funding in the amount of a \$25 million increase flows to U S WEST which then reduces contributions from carrier access charges and other rates by an equal amount, would IXC's and CLECs not benefit? Given AT&T's comment that the current access charges are excessive and "profoundly anticompetitive," we expect AT&T would flow through any access charge reductions. Fischer Direct, p. 19.

²⁵ One of the vacated portions of the FCC's Interconnection Order, In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996, First Report and Order, FCC 96-325 (released Aug. 8, 1996), required the prices that new entrants pay for interconnection and unbundled network elements to be based on what the FCC labeled Total Element Long Run Incremental Cost, plus a reasonable share of forward-looking joint and common costs. Total Element Long Run Incremental Costs should: (1) assume wire centers are placed at the ILEC's current wire center locations; (2) employ the most efficient technology in determining the cost to reconstruct the local network.

113 Fourth, cross subsidy allegations pervade AT&T's and U S WEST's testimony arguing for cost consistency. When nothing else seems constant, the polarized views of AT&T and U S WEST on the existence of cross subsidies appear frozen in time.

114 AT&T's Fischer asserted, "Much of what has been alleged to be needed through subsidies may be unnecessary, because existing retail local service revenues may already recover efficiently incurred costs." Fischer Direct, p. 19. He also testified that this docket must be used to eliminate implicit subsidies, that the Commission should initiate a state universal service fund via a rulemaking and that the Commission should postpone the on-going rate rebalancing docket, No. D96.12.220.²⁶ Fischer Direct, p. 20, 41.

115 AT&T's Baker also analyzed whether residential service is subsidized. She found U S WEST's statewide average residential revenues to exceed U S WEST's statewide average residential costs. Baker Rebuttal, p. 14. In her terms, customers essentially subsidize themselves under the current pricing system.

116 The polar view is U S WEST's. Mr. Brigham's cross subsidy testimony addresses the existence of a residential subsidy and rebuts AT&T's testimony. Brigham alleged that residential service is cross subsidized. Brigham Direct, Exec. Summary, and p. 10. In his rebuttal, Brigham corrected AT&T's estimate of the universal service subsidy U S WEST would

²⁶ The implicit subsidies AT&T lists include those due to: (1) geographic averaging; (2) the business/residence price difference; and (3) access charges (Fischer Direct, p. 33).

receive. Although illustrative to rebut AT&T's \$208 million dollar subsidy estimate, Brigham testified that the subsidy ranges between \$120 and \$130 million per year.

117 The allegations of cross subsidies are not substantiated by testimony in this docket. Cross subsidy allegations, based on a comparison of the BCPM's or the HAI model's costs to existing retail rates, are erroneous. Retail service prices need not, and should not, be based on hypothetical (e.g, scorched node) modeling assumptions that the FCC uses with TELRIC and proxy cost models. Cross subsidies may be determined after a comparison of relevant costs and prices in a retail rate case. The last such comparison for U S WEST occurred in 1992 in Docket No. 90.12.86 (Order Nos. 5535g and 5535h).²⁷

118 AT&T's recommendation to postpone the rate rebalancing docket and to make this universal service proxy cost docket a rate rebalancing docket is ill advised. This docket never was, nor can it be, a rate rebalancing docket. This docket strictly focuses on what hypothetical cost model this Commission should recommend to the FCC to use for federal universal service funding purposes.

119 Consistency issues are not limited to those raised by AT&T and U S WEST. Aside from the above concerns, this Commission questions whether a consistent estimate of universal service funding costs is achievable. The Commission believes the FCC will be challenged in its efforts to achieve cost consistency and may simply have to settle for second best cost estimates. At least two and possibly more differing cost studies will be recommended by

²⁷ Not only does U S WEST not base any of its cross subsidy arguments on valid cost studies, U S WEST goes so far as to compute two different estimates of lost contributions using two different cost models, neither of which should be used to estimate cross subsidies. *See* Brigham Direct, p. 12.

states to the FCC. Thus, a single model will not likely be used to compute every state's forward looking economic costs. It is not clear to this Commission that all states that recommend cost studies will submit studies that use the same year's dollars. Although an AT&T witness asserts U S WEST's and AT&T's costs are in January 1, 1998 dollars, it does not follow that all forward looking costs are, or will be, in the same year's dollars.

120 In summary, the Montana Commission recommends the BCPM 3.1 to the FCC for its federal universal service fund program. We acknowledge the FCC's agreement with the Joint Board that forward looking cost modeling is the best means to determine universal service support in a manner that creates incentives for carriers to operate efficiently but does not give carriers any incentive to inflate their costs. If and when a state universal service fund exists in Montana, the Commission finds that the BCPM model, in its then current evolutionary state, should be considered to estimate forward looking economic costs for high cost areas. Having recommended the BCPM, the Commission now turns to its decisions on the BCPM input values.

IV. MODEL INPUTS

121 Hundreds of user-defined inputs are used in the models to arrive at the cost. The Commission considered changes to user-defined inputs for the cost of capital and structural sharing percentages for aerial, buried and underground cable.

A. Cost of Capital

122 U S WEST's default for the cost of capital in the BCPM is as follows:

	Percentage	Cost	Rate of Return
Long-term Debt	28.00 %	7.53 %	2.11 %
Common Equity	<u>72.00 %</u>	<u>12.85 %</u>	<u>9.25 %</u>

Total	<u>100.00 %</u>	<u>11.36 %</u>
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AT&T's default for the cost of capital in the HAI is as follows:

	Percentage	Cost	Rate of Return
Long-term Debt	45.00 %	7.70 %	3.465 %
Common Equity	<u>55.00 %</u>	<u>11.90 %</u>	<u>6.545 %</u>
Total	<u>100.00 %</u>		<u>10.010 %</u>

123 U S WEST stated that to determine the capital structure for the BCPM the company weighted the marginal costs of debt and equity using the company's market value capital structure rather than using a capital structure based on the company's regulatory book value capital structure. The cost of new debt was calculated by taking an average mix of long term and intermediate term debt from U S WEST Capital Market Group estimates, published in its *Capital Markets Outlook*. The cost of capital was determined by taking the mid-point of the range of Discounted Cash Flow (DCF) and Capital Asset Pricing Models (CAMP) to U S WEST's trade stock, a group of telephone companies, and a group of comparable risk companies. The cost of equity estimates were checked for reasonableness against an estimate of investors' expected return on the stock market as a whole and against an equity risk premium estimate for U S WEST.

124 AT&T provided no analysis on the cost of capital in the testimony from Brian Pitkin. The FCC has established criteria that must be met by a cost proxy model. The FCC requires that the cost of capital should be either the authorized federal rate of return on interstate service, currently 11.25 percent, or the state-prescribed rate of return for intrastate service.

125 Currently U S WEST regulatory capital structure and costs are as follows:

	Percentage	Cost	Rate of Return
Long-term Debt	50.00 % ²⁸	8.88 % ²⁹	4.44 %
Common Equity	<u>50.00 %</u>	<u>12.00 %³⁰</u>	<u>6.00 %</u>
Total	<u>100.00 %</u>		<u>10.44 %</u>

126. In Docket No. 96.11.200, Order 5961b, the Hatfield default values were used, to provide consistency with the previous order. The Commission adopts the Hatfield default values to be used for the cost of capital in this Docket.

B. Structural Sharing Percentages

127. Structural sharing refers to the ability of a telephone company to share placement costs of its cable facilities with other utility companies. Structural sharing can occur when a telephone company places aerial cable, buried cable (trenching) and underground cable (conduit).

²⁸Capital structure approved in Docket No. 86.11.62, Order 5279a.

²⁹Cost of debt approved in Docket No. 86.11.62, Order 5279a.

³⁰Cost of common equity approved in Docket No. 88.12.55, Order 5398a.

128. U S WEST's witness Mark Schmidt stated that the BCPM assumes that sharing of cable facilities will occur at the following percentages: aerial cable 50 percent, buried cable 20 percent, and underground cable 20 percent.

129. AT&T witness Dean Fassett did not provide the specific sharing default inputs included in the HAI. Mr. Fassett indicated that for aerial cable the model assumes that 25 percent or less of the costs of a pole are assigned to the telecommunications provider. For buried and underground cable, he provides only a general discussion of the possible sharing of cable facilities and no default inputs.

130. Generally the Commission adopts sharing percentages that represent a compromise between the two parties' positions. In Docket No. 96.11.200, Order 5961b provided a 33 percent sharing for aerial installation for feeder and distribution facilities. It also provided a 66 percent sharing assumption for both buried and underground feeder and distribution facilities. Due to the structure of both models, sharing assumptions are broken down into multiple density zones. The Commission concludes that it is reasonable to calculate the sharing percentages for feeder and distribution by taking the average of the BCPM and the HAI default inputs for each density zone.

131. For the remaining user-defined inputs the Commission adopts BCPM default inputs to determine the cost.

V. CONCLUSIONS OF LAW

1. The Commission has authority to supervise, regulate and control public utilities. Section 69-3-102, MCA. U S WEST is a non-rural public utility offering regulated telecommunications services in the State of Montana. Section 69-3-101, MCA.

2. The Commission has authority to do all things necessary and convenient in the exercise of the powers granted to it by the Montana Legislature and to regulate the mode and manner of all investigations and hearings of public utilities and other parties before it.

Section 69-3-103, MCA.

3. The United States Congress enacted the Telecommunications Act of 1996 to encourage competition in the telecommunications industry. Congress gave responsibility for much of the implementation of the 1996 Act to the states, to be handled by the state agency with regulatory control over telecommunications carriers. *See generally*, Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (*amending scattered sections of the Communications Act of 1934*, 47 U.S.C. §§ 151, *et seq.*). The Montana Public Service Commission is the state agency in Montana charged with regulating telecommunications carriers in Montana and properly exercises jurisdiction in this Docket pursuant to Title 69, Chapter 3, MCA.

4. Adequate public notice and an opportunity to be heard has been provided to all interested parties in this Docket, as required by the Montana Administrative Procedure Act, Title 2, Chapter 4, MCA.

5. The Commission has the authority to adopt a cost model for Montana for federal universal service funding. Where the Commission has regulatory jurisdiction, it must apply federal law as well as state law, and where Congress has preempted state law, the Federal law prevails. *See FERC v. Mississippi*, 102 S.Ct. 2126 (1982).

6. Congress gave the FCC authority to implement § 254 of the 1996 Act. The FCC has permitted states to choose a cost model for their respective state, but the FCC has the ultimate authority whether to accept a cost model presented by a state commission. The Montana

Commission properly submits this Order to the FCC for purposes of federal universal service support, with the following three attachments as required by the FCC's Public Notice in CC Docket Nos. 96-45 and 97-160, DA98-217 (Feb. 27, 1998): (1) Attachment a (the text document), (2) Attachment b (inputs for Montana), and (3) Attachment c (outputs for Montana).

VI. ORDER

THEREFORE, based upon the foregoing, it is ORDERED that the BCPM Model 3.1 will be used for determining federal universal service support for Montana, subject to the approval of the FCC.

DONE AND DATED this 21st day of May, 1997, by a vote of 5-0.

BY ORDER OF THE MONTANA PUBLIC SERVICE COMMISSION

DAVE FISHER, Chairman

NANCY MCCAFFREE, Vice Chair

BOB ANDERSON, Commissioner

DANNY OBERG, Commissioner

BOB ROWE, Commissioner

ATTEST:

Kathlene M. Anderson
Commission Secretary

(SEAL)

NOTE: Any interested party may request the Commission to reconsider this decision. A motion to reconsider must be filed within ten (10) days. See ARM 38.2.4806.

VII. ATTACHMENTS